

CUSTOMER NOTICE

SERVICE OUTAGE - DIGITAL CHANNELS

Dear Valued Members & Customers,

From **10pm on Friday, 31 May, 2024 until midnight on Wednesday, 5 June, 2024**, all our digital channels (Internet Banking & SMS Banking) will be temporarily unavailable. This downtime is necessary to facilitate the complete migration of our digital channels to our new core banking system.

We will notify you once our digital channels are back online.

We understand this may cause inconvenience, and we sincerely apologise for this disruption.

We look forward to serving you when digital channels resume full operations on Thursday, 6 June, 2024 using our new banking system.

For more information, please contact our Contact Centre:

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TISA Management

