

CUSTOMER NOTICE

MANDATORY DEBT REPAYMENT NOTIFICATION

TO ALL OUR VALUED MEMBERS,

URGENT: REQUIRED DEBT REPAYMENT NOTIFICATION

We are issuing this notice to inform members with loan arrears exceeding 30 days that immediate action is needed.

Please settle these arrears by Tuesday, 28 May, 2024, to protect both your financial well-being and that of TISA.

Failure to meet this deadline may result in TISA exercising its right to offset these arrears against your savings or other deposit accounts with us. This means that the overdue amount will be deducted from your savings. This applies only to arrears exceeding K50 and solely covers the overdue amount, not the full loan balance.

To address any queries, we have prepared a Frequently Asked Questions document for your reference.

Our aim is to collaborate with you to manage your financial responsibilities effectively, with timely loan repayment being paramount.

We appreciate your cooperation and understanding in this matter.

For assistance or queries, please contact our Contact Center team immediately or visit your nearest TISA branch.

- 📞 300 2200 | 7998 7200 | 1668
- ✉️ Contact.Center@tisa.com.pg
- 📞 7000 6000
- 👤 Facebook Messenger

Thank you for your immediate attention to this important matter.

TISA Management



Not for Profit, Not for Charity, But for Service